



MISSION:

Consolidate its position as a leader in the production of engine fasteners, respond to the growing needs of the "automotive" sector that requires suppliers able to compete in an increasingly global market, with a level of quality of products and services provided that points towards excellence.

For this reason, Brugola OEB Industriale has continuously implemented and developed its own Quality Management System based on the requirements of the "Automotive" sector as well as on sustainability criteria, company ethics (model 231) and social responsibility.

For its maintenance the following assumptions are considered fundamental:

- **satisfaction of Stakeholders**, institutions and customers first of all, through high reliability in quality and service, strong competitiveness and excellent flexibility, continuous innovation
- **involvement of Personnel and Suppliers** in the company mission, so that they can better express their potential for intelligence, skills and commitment by making their work more efficient and productive; "If you take care of those who work with you, they will take care of your customers": this is the philosophy adopted by the company that promotes the participation of every Collaborator and Supplier to achieve the company goals.
- **maintaining** a logistic / qualitative level consistent with the ISO 9001 and IATF 16949 models, in line with the expectations of the global market in which the company operates and based on a "risk-based thinking" process planning.
- the **safety of the product and the means** in order to minimize or eliminate the potential risks for employees, customers, users and the environment;
- **continuous improvement**, promoted as modus operandi in the quality of products and processes, in the service offered, in technology and in profitability in order to guarantee an effective and efficient productive organization in reducing waste, production waste and losses in the supply chain
- **industrial expansion** in global markets with the "Think globally, act locally" philosophy to guarantee its Customers a direct supply capacity oriented towards the local satisfaction of specific needs and requirements.

In order to continuously improve the image of a responsible and efficient company, the Management is committed to ensuring that this Policy is understood, accepted and supported at all internal and external organizational levels, supporting it with all the resources and technical, information technology and logistic tools considered necessary.

The implementation of this Quality Policy is guaranteed through:

- the application of the Company Quality Management System;
- the Quality Review by the Management;
- the Improvement Plans which, periodically issued, define the new, circumscribed and measurable objectives of the various business areas.

"We build our future with quality and defend it with our commitment, always".

Plymouth, 2018 February 1st

Egidio Brugola
Presidente/CEO